

St. James' Settlement – Castle of Love

St. James' Settlement — Castle of Love Child Protection Support Service (ChildPRO) has been established since March 2025, funded by the Social Welfare Department (SWD), to enhance professional support for children and their families who are assessed to be in need.

The service team receives case referrals from the Family and Child Protective Services Units (FCPSUs) of SWD and formulates tailor-made service plans for the service users, including home visitation support, therapeutic / psychosocial groups, educational & family enrichment programmes, and accompany / escort services, etc.

The service team collaborates with referring units in the form of a partnership to provide targeted and focused interventions and professional support for children and families in need.



Opening Hours

	Mon	Tue	Wen	Thu	Fri	Sat
9:00AM 1:00PM	✓		✓	✓		✓
1:00PM 2:00PM		✓			✓	
2:00PM 6:00PM	✓	✓	✓	✓	✓	✓
6:00PM 9:00PM		✓			✓	

Closed on Sundays and public holidays

Map



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社會福利署資助服務
Subsidised Service by
the Social Welfare Department



Castle of Love



童心堡
保護兒童支援服務
Castle of Love
Child Protection Support Service



Service Objectives

To promote collaboration among different disciplines and sectors to achieve a strong protection web for the children in need.

To enhance the parents/carers' parenting capacity and help them assume family responsibilities to provide a safe and nurturing environment for stable and healthy development of their children.

To strengthen support for children as assessed in need of support through building their resilience and strengthening self-protection ability.

To prevent or reduce harm to children through effective cooperation with related service units.



Scope of Service

1

Home Visitation Support

Through regular home visits and tailor-made home-based training, we provide hands-on coaching, live demonstration and advice on parenting and childcare skills.

2

Group & Individual Session

We conduct therapeutic and psychosocial groups or individual sessions to build the resilience and strengthen the self-protection skills of children and enhance the parental capacity.

3

Clinical Psychological & Nursing Support

The Clinical Psychologist and Nursing staff facilitate case consultation / assessment, give advice / recommendations, or provide short-term clinical psychological treatment.

4

Educational & Family Enrichment Programme

We organize a wide range of educational programmes and family activities to facilitate parent-child interaction, foster positive family relationship and rebuild support network for needy families.

5

StandbyU

Our staff provide attentive care / support and / or accompany / escort etc. to relieve the parenting stress or child care problems and / or facilitate them to accomplish necessary tasks beneficial to their recovery. Volunteer assistance may also be enlisted for supporting needy cases.



Fee Charging

Free of charge



Serving Districts

Hong Kong Island & Islands



Target Service Users

Families referred by Family and Child Protective Services Units by the social workers

Note

Note: The service team will receive referrals from FCPSUs firstly and accept referrals from Integrated Family Service Centres/Integrated Service Centres operated by SWD and NGOs in the second phase.